



Return merchandise to:
8607 N 59th Ave. Suite E-1
Glendale, AZ 85302
623-536-6960

Fax form to: 623-536-6961

RETURN AUTHORIZATION APPLICATION
90 Day Guaranteed Sale Program

Our policy:

- No returns will be accepted after **90 days** of invoice date.
- Entire form must be filled out in order to qualify for an RA number.
- No returns without proper authorization.
- Only specified product lines and SKU's are guaranteed.
- Custom or name dropped items are excluded.
- No cash refunds will be issued; merchandise credit only.
- Merchandise must be in good sellable condition to obtain credit.
- It is the customer's responsibility to return product in good condition.

Store Name and Number: _____

Manager's Name: _____

Store Address: _____

Store Phone #: _____

Store Fax #: _____

Product Description:

Qty	Item #	Description	Price

Do you qualify for our 90 day return policy? **YES / NO**

Invoice #: _____

Invoice Date: _____

Today's Date: _____

Items must be received in good, working condition. Store is responsible to take reasonable and proper care when packing return shipments.

Items damaged during shipping will not be accepted.

Smart Charms will contact you within 3 business days regarding your RA request.

Signature: _____ Phone Number: _____

Print Name: _____