



Return merchandise to:  
8607 N 59th Ave. Suite B-3  
Glendale, AZ 85302  
623-536-6960

Fax form to: 623-536-6961

**RETURN AUTHORIZATION APPLICATION**  
**90 Day Guaranteed Sale Program**

**Our policy:**

- No returns will be accepted after **90 days** of invoice date.
- Entire form must be filled out in order to qualify for an RA number.
- No returns without proper authorization.
- Only specified product lines and SKU's are guaranteed.
- Custom or name dropped items are excluded.
- No cash refunds will be issued; merchandise credit only.
- Merchandise must be in good sellable condition to obtain credit.
- It is the customer's responsibility to return product in good condition.

Store Name and Number: \_\_\_\_\_

Manager's Name: \_\_\_\_\_

Store Address: \_\_\_\_\_

Store Phone #: \_\_\_\_\_

Store Fax #: \_\_\_\_\_

**Product Description:**

Qty	Item #	Description	Price
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

Do you qualify for our 90 day return policy? **YES / NO**

**Invoice #:** \_\_\_\_\_

**Invoice Date:** \_\_\_\_\_

**Today's Date:** \_\_\_\_\_

Items must be received in good, working condition. Store is responsible to take reasonable and proper care when packing return shipments.

Items damaged during shipping will not be accepted.

**Smart Charms will contact you within 3 business days regarding your RA request.**

Signature: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Print Name: \_\_\_\_\_